March 16, 2020

Dear Partner

Since our previous communication to you, the Ministry of Children, Community and Social Services has continued to work with other ministry partners, including the Ministry of Health (MOH) to respond to COVID-19. We are committed to maintaining the safety of our agency partners and their clients and as part of our social service sector, we want to keep you informed as relevant information and materials are developed and updated.

As the situation in Ontario evolves, agencies should continue to follow the lead of their local public health unit. However, in order to ensure a safe and secure environment for everyone, it is recommended that where it is feasible to do so, agencies consider only allowing essential visitors until further notice. To assist in actively screening visitors at your location, we have worked with MOH to provide the attached screening tool that can be used as a guide, along with a sign to aid in access control. Those who fail screening should not be permitted in the facility. MOH will be re-evaluating this measure in the coming weeks. We would also like to remind you that a general poster for visitors has been provided by MOH and remains available for your use. It can be accessed from their website along with other resources for the health sector.

The safety and well-being of our partners and clients is our top priority. Therefore, we are also providing copy of a letter from Ontario’s Chief Medical of Health, Dr. David Williams who recently communicated enhanced public health measures to the health sector, that we encourage you to review.

Thank you for your ongoing preparedness and prevention efforts.

Elise Bettencourt
Manager
Programs Operations Unit
Program Management and Evaluation Branch

Attachments:
COVID-19 Screening Checklist
COVID-19 Stop – Screening Sign
Letter from Ministry of Health – Enhanced Public Health Measures (March 12, 2020)