

Summer Student – SettleNet.org/Réseau-Etab.org OCASI - Ontario Council of Agencies Serving Immigrants Toronto, Ontario

NOTE: To be eligible, youth must be between 15 and 30 years of age at the start of the employment; be a Canadian citizen, permanent resident, or person to whom refugee protection has been conferred under the Immigration and Refugee Protection Act and have a valid Social Insurance Number at the start of employment and be legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations.

SettleNet.org/Réseau-Etab.org is a collaborative digital platform that provides immigrant and refugee serving staff and other stakeholders across Canada with a shared online space where they can share, connect, collaborate and learn from each other. Over time it is hoped that activity on the platform will contribute to the delivery of more responsive and coordinated services by service providers and the sector as a whole.

The summer student position provides an opportunity to help with documentation around the platform (support docs, response templates) and help with platform testing and quality assurance (browser testing, etc.), including the French side of the platform.

Specific Position Duties:

- Supporting team staff as required on project objectives
- Helping the CoP team with providing assistance to the users of the platform (in terms of identifying users, content and location of their content on SettleNet.org/Réseau-Etab.org)
- Assisting the CoP team staff with Monthly updates tasks
- Helping the team to coordinate conferences and/or events
- Supporting the CoP team with incoming inquiries and support requests
- Providing the team with assistance in recruitment of French and bilingual speaking ambassadors

Skills/Qualifications:

- Knowledge and understanding of settlement issues, barriers and information needs of newcomers
- Demonstrated sensitivity to other cultures and ability to outreach to newcomer communities
- Strong written and verbal communication skills
- Well-developed interpersonal and relationship building skills, able to work as a team member in a fast-paced environment
- Strong organizational skills, detail-oriented, able to work independently, to meet tight deadlines and demanding schedules
- Bilingual (French) is an asset

How to apply:

Send a cover letter and resume with **Summer Student – SettleNet.org/Réseau-Etab.org** in the title by May 13th, 2022 to: Hiring Committee, OCASI at gethired@ocasi.org.

OCASI is committed to employment equity. While voluntary, we encourage you to indicate in your application if you are an Indigenous person, Black, racialized, a woman, or a person with a disability. We are committed to achieving full accessibility for persons with disabilities by arranging for any necessary accommodations.

We thank all applicants for applying; however, we regret only the candidates selected for an interview will be contacted. No telephone inquiries please.