

in collaboration with  
Canadian Center for Victims of Torture and Women's Health in Women's Hands  
presents:

# Trauma Informed Services Part 1

for staff of immigrant and refugee serving agencies

DATE: **December 3, 2018**

TIME: **9:00 a.m. to 5:00 p.m.**

LOCATION: **Central YMCA, 20 Grosvenor Street, Toronto, ON M4Y 2V5**

This training is part of a free Mental Health Promotion workshop series open to OCASI member agency staff working with immigrants and refugees.

## Learning Objectives:

- Understanding what does a trauma informed agency look like for the settlement sector
- Increased understanding of Trauma Informed Care and its importance in practice for immigrant serving organizations
- Increased capacity in identifying the different types of trauma affecting immigrants and refugees
- Understanding the challenges of and the importance of establishing trusting, collaborative relationships in a trauma-informed context

**To register:**  
**Registration Deadline: November 30, 2018**

Breakfast and lunch provided.

No transportation costs will be provided for participants travelling from inside or outside of Toronto

For more information or any special needs, please contact Nadia  
at [njunaid@ocasi.org](mailto:njunaid@ocasi.org) or 416-322-4950 ext.246

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