Social Development

open dialogue

Newcomer Access to City Services

How can the City of Toronto better connect newcomers to City services? What is working and what are some barriers?

Improving Newcomer Access to City Services is one of the four pillars of the Toronto Newcomer Strategy, endorsed by Toronto City Council in 2013. The Strategy was developed through extensive consultation and research, which identified that newcomers experience multiple barriers in accessing City services.

The City's Executive Director of the Social Development, Finance & Administration (SDFA), in partnership with OCASI – Ontario Council of Agencies Serving Immigrants is organizing an Open Dialogue session to discuss newcomer access to City services. Please join us and help us to identify what's working, what needs to change and what are the best ways to address barriers to access.

Join us for:

- opening remarks by Chris Brillinger, Executive Director, SDFA, City of Toronto

- an engaging panel discussion, moderated by Debbie Douglas, Executive Director, OCASI. Panelists include Elaine Baxter-Trahair, General Manager, Children's Services, City of Toronto, Councillor Janet Davis, Ward 31, Beaches - East York, Sultana Jahangir, community member, Cheryl MacDonald, Manager with the City's Parks, Forestry and Recreation Division, and Angela Robertson, Executive Director, Central Toronto Community Health Centres

- an open, public discussion on newcomer access to City services

This is the third in a series of Open Dialogue sessions, designed to start a conversation about a variety of social issues affecting our communities, and to engage a broad range of community members including City Council, City staff, and community agencies.

Date:
Thursday, January 16, 2014

Time:
1:30 p.m. - 4:00 p.m.
(Registration starts at 1:00 p.m.)

Location:
The 519 Church Street
Community Centre
2nd Floor Auditorium

RSVP:
Please register at **eventbrite** or 416-392-5617

We encourage you to register early, as space is limited.

Light refreshments will be served. Please contact us if you have any dietary requirements.

Citizenship and Immigration Canada   Citoyenneté et Immigration Canada

TORONTO

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Ontario Council of Agencies Serving Immigrants

Call 3-1-1